



Help Topics

Accessing the DARwin Help Topics from Citrix is not possible. Instead, bookmark the Help Topics in your preferred browser.

Both sites listed below provide specifications for all DARwin tables and fields.

http://clients.redlanternu.com/licensed/guide/FlashHelp_Folders/FlashHelp504/darwinhelp2004.htm

or

<http://clients.redlanternu.com/home/display/HELP/DARwin+3.5+Help+Topics>

Help Topics require that you log in for assistance.

Authentication Required

A username and password are being requested by <http://clients.redlanternu.com>. The site says: "DARS Support Center"

User Name:

Password:

All MnSCU encoders are eligible for a redlantern account. If you do not have an account, request an account user name and password at:

<http://clients.redlanternu.com/home/display/SUP/redLantern+Support+Center>

redLANTERN Support Center

Home Products Issue Tracker redLanternU.com View Edit Log in

Dashboard > Support > redLantern Support Center

redLantern Support Center

You are not logged in. Please [click here to login](#)

Forgot User Name or Password? [Login Help is here.](#)

If you are from a redLantern Client Institution, you can [request an account](#)

Products

- u.direct choose your future™
- u.select get the credit you deserve™
- u.achieve advancing graduation™

Support Services

Issue Tracker (formerly OWL)

Search the knowledge base, **ask functional or technical questions**, review product bugs and enhancements.

Services

Learn about implementation services and recommended steps for new clients. Find information about the Client Advisory Board, User's Conference presentations, redLantern employees, and more.

My Profile

Review your personal account profile, your institution's license status, and register for webinars and online training.

News and Events

- [University of Houston Joins redLantern's u.select Network](#)
- [Survey](#)
- [University of Utah goes live with redLantern's u.direct](#)
- [University of Houston Press Release](#)

Troubleshooting Access to Products & Support Services

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