

## **\*\*NEW\*\* – DARS Password Reset Request (as of March 21, 2011)**

At the DARS/u.select Home page at <http://www.dars.mntransfer.org/>, click on the “Security & Passwords” link



DARS Home | Contact Us | Site Map |

**DEGREE AUDITING REPORTING SYSTEM**  
Minnesota State Colleges and Universities system resources

**MnSCU DARS Project**

**WELCOME to the Minnesota State Colleges and Universities**

**Project Site for DARS and u.select**

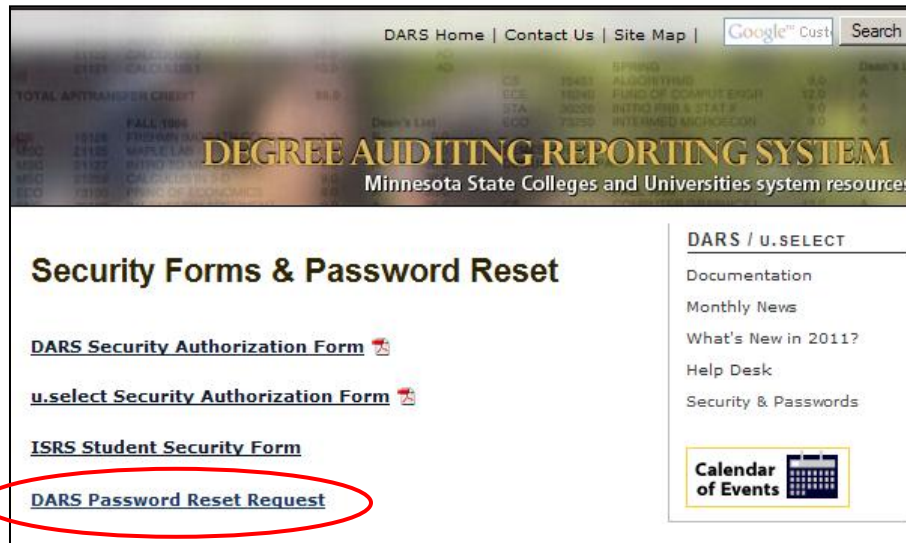
DARS – Degree Audit Reporting System – is a self-directed, automated electronic tool for tracking a student’s progress toward completing an academic program (degree, diploma or certificate). DARS includes a degree audit system and an automated transfer evaluation

**DARS / u.SELECT**

- Documentation
- Monthly News
- What's New in 2011?
- Help Desk
- Security & Passwords**

**Calendar of Events**

This brings you to the following page:



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**Security Forms & Password Reset**

- [DARS Security Authorization Form](#)
- [u.select Security Authorization Form](#)
- [ISRS Student Security Form](#)
- [DARS Password Reset Request](#)**

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When you click on DARS Password Reset Request, you will be directed to:

[https://itsmnsu.custhelp.com/app/password\\_reset](https://itsmnsu.custhelp.com/app/password_reset)

Complete all the required ( \* ) fields, select “DARS” as the Password Type, and click the Submit button at the bottom of the request screen.

Minnesota STATE COLLEGS & UNIVERSITIES

INFORMATION TECHNOLOGY SERVICES

INTEGRATED STATEWIDE RECORD SYSTEM

Knowledge | Ask a Question | Your Account | Log In | Sign Up

ISRS Alerts

Check here for Alerts regarding the ISRS applications.

### Password Reset Request

Fields with an \* are required

**Contact Information**

Email Address \*

First Name \*

Last Name \*

Contact Phone Number \*

Institution Name: --

**Request Detail**

Subject

Password Reset Request

Password Type \*

-- Select Password Type

-- set \*

Uniface

DARS

**Help Desk Updates**

Did you know you can now request **Uniface Password Resets** from the MnSCU Help Desk web site? Watch a short video on the [Help Desk Videos](#) page to learn how.

**Common ISRS Links**

[Help Desk Videos](#)

[StarID Home](#)

[ISRS News and Events](#)

[ISRS System Documentation](#)

[Reporting and Data Services](#)

[ISRS Security Administration](#)

[MnSCU Public Listservs](#)

**Find Answers**

Search

**Contact Us**

Ask a Question

You will receive an email (example below) with your reset information:

Subject: Fwd: Password Reset Request [Incident: 000000-000000]

Recently you requested personal assistance from the MnSCU Help Desk. Below is a summary of your request and our response.

If this issue is not resolved to your satisfaction, you may reply to this message or click the link below any time.

Thank you for allowing us to be of service to you.

To access your question from our support site, click the following link or paste it into your web browser.  
[https://itsmnsu.custhelp.com/app/account/questions/detail/i\\_id/000000](https://itsmnsu.custhelp.com/app/account/questions/detail/i_id/000000)

Subject

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Password Reset Request

Discussion Thread

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Response (xxxxxxx) - 03/15/2011 02:09 PM

Hello;

Your DARS password has been reset to: xxxxxxxx

You will be prompted to create a new password upon login.

If you need assistance contact:

Computer Operations  
 Phone 651-917-4733  
 Fax 612-626-5450  
 Email [tcops@csu.mnscu.edu](mailto:tcops@csu.mnscu.edu)

Auto-Response - 03/15/2011 02:04 PM  
 DARS Password Reset Request

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Name: Your Name  
 Email: [Your\\_email](#)  
 Phone:  
 Institution: Your institution